

1. Illusion Fireworks

All of our professionally fired firework displays include the following:

- 1.1 All fireworks, the supply of Category 3 & 4 display fireworks (Category 4 fireworks are for professional use only).
- 1.2 Site survey; To survey the site, making recommendations on audience position & size and type of fireworks to use.
- 1.3 Risk assessment; To plan the site minimising possible risks to public, crew and property that a firework display may present.
- 1.4 Method statement; Provide details regarding working practices.
- 1.5 Transport; The transportation of all fireworks, materials and equipment to and from display site in a safe and legal manner.
- 1.6 Labour costs; The total cost incurred by Illusion Fireworks LTD staffing including wages plus other costs.
- 1.7 Materials and Equipment; Provide all materials and equipment required to safely fire the display.
- 1.8 Site set-up; The safe set-up of all fireworks and pyrotechnic articles to be used within the display.
- 1.9 Pyrotechnics; Execute the fireworks display in a safe and spectacular manner.
- 1.10 Music Soundtrack & Firework Choreography; When requested, Illusion Fireworks LTD will provide fireworks choreography and a musical soundtrack.
- 1.11 Safety Services; Clean up the firework site, sweep the area for any unfired items.
- 1.12 Insurance; Comprehensive Combined Insurance policy to the sum of £5million (Public Liability) and £10million (Employers Liability).

2. Client

Unless otherwise stated, the client is to provide the following:

- 2.1 Additional equipment or services; Equipment related to the display such as crowd safety barriers, safety marshals etc.
- 2.2 Notification to interested parties; Police, Fire brigade and where applicable any other relevant authority or organisation. It is advisable to notify neighbours, local farmers, livestock owners, hospitals, nursing homes and anyone else who may be affected or distressed by the display. Failure by the event organiser to notify the relevant parties could lead to the display being cancelled.
- 2.3 Adequate safety in general; It is the responsibility of the event organiser to make sure that adequate safety measures are put in place. This includes firing site perimeter security (unless pre-arranged, where we can supply our own marshals at additional cost) stopping the public from venturing into the firing site during setup or firing. The Display Team Leader has, at any time during the show, the power to stop the show, should the safety of the public and / or the firing crew be compromised.
- 2.4 Ingress/Egress; To ensure adequate emergency exits and ensure emergency vehicles can gain access to the site. These must be clearly marked out and lit.
- 2.5 Emergency preparation; To ensure all staff understand what they are to do in the event of an emergency.
- 2.6 Communication; Ensure we are informed of any event changes to ensure we provide the best service possible

3. Payment

Unless otherwise agreed by both parties:

- 3.1 Deposits; A 30% deposit is required along with your completed booking form to secure your booking. The remaining balance is due no later than 28 days prior to your show date. If a show is booked within two weeks of the required date then full payment is required upon booking.
- 3.2 Payment Method; An invoice will be issued upon receipt of booking form and deposit. Payment can be made by cheque; payable to Illusion Fireworks LTD, by bank transfer or card payment.
- 3.3 VAT; All prices shown, quotes given and invoices issued are valued in UK Sterling and include VAT @20%.
- 3.4 Non-payment; If payment terms are not met then Illusion Fireworks have the right to refuse the firing of the show.

4. Variations & Substitutions / Omissions

4.1 Substitutions and omissions; Illusion Fireworks LTD reserve the right at any time to substitute and / or omit a pyrotechnic effect from a show which we feel may cause an unacceptable Health and Safety risk. This decision is normally put into effect where excessive wind conditions may cause long duration "hanging" effects to drift towards the audience and / or buildings. In the majority of cases, substitutions are made rather than omissions.

5. Termination and Cancellation

- 5.1 Cancellation giving at least 28 days notice prior to the display date = 50% refund of deposits paid.
- 5.2 Cancellations giving less than 28 days notice prior to the date of the display = 70% of the total display fee will be refunded.
- 5.3 Cancellations giving less than 7 days notice prior to the date of the display = 50% of the total display fee will be refunded.
- 5.4 Cancellations on the actual day of the display = 25% of the display fee will be refunded.
- 5.5 If a show is not allowed to go ahead or cancelled by the venue for any reason outside of Illusion Fireworks LTD control; then the same conditions apply above as for a client cancellation.
- 5.6 (a) If Illusion Fireworks LTD make the decision on the day of your show, that your show cannot go ahead due to adverse weather conditions: Illusion Fireworks LTD have the right to recover any and all costs incurred.
- 5.6 (b) Should the client cancel the display on the actual day of the show due to adverse weather before we commence setting up then 25% of the display will be due and 75% refunded.
- 5.6 (c) Should the client cancel the display on the actual day of the show due to adverse weather once the display is setup then 75% of the display will be due and 25% refunded.
- 5.7 Illusion Fireworks LTD will do all they can to ensure that a display goes ahead, however; We reserve the right to cancel without compensation on the grounds of safety. Illusion Fireworks LTD personnel on site have sole responsibility for this decision. Reasons for cancellation include inadequate safety distance, poor crowd control and/or lack of stewards, inadequate or nonexistent safety line/fence, and livestock in close proximity to the display site.

Please Note: We have never had to cancel a display due to adverse weather conditions or any other reason.

We carry out a thorough site survey and risk assessment to ensure that any potential problems are discussed with the client and we always seek to come to an agreeable cancellation decision, which would in almost every circumstance be based purely on the safety of the Audience and / or firing crew.